

## QUALITY POLICY

Ryan Wilks Pty Ltd. is committed to providing outstanding service in Electrical and Mechanical contracting for commercial and industrial communicative and institutional projects in the Building and Construction Industry.

Our quality objectives include maintaining customer satisfaction and to continue to improve our service in our industry.

To achieve this we have established, will maintain and will continually improve the effectiveness of a quality management system which complies with AS/NZS ISO 9001. This quality management system provides the framework for establishing and reviewing this policy and these objectives.

Through effective communication and training we will ensure that all our personnel have a sound understand of this policy and the quality management system.

Our focus, our commitment and our training will ensure our policy is fulfilled.

This policy will be formally reviewed again May 2025



Ron Ryan

General Manager

May 2023 Issue 9